

## CORES HAN 1.7 Release Notes

These notes describe highlights of the CORES HAN 1.7 release scheduled for Thursday, December 22, 2021. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Notification Forwarding

With the create and/or send notifications permission (granted through your organization role), you can now forward notifications you receive in your CORES HAN Inbox.

Accessed on the notification slide-out panel, through the ellipsis icon on the upper right, you can forward notifications as an inbox, email, or fax message. All information from the original notification is retained, except for the sender and recipients. This allows you to quickly identify yourself or someone else as the sender and share notifications with the appropriate people.

### Create a New Notification

The “New” button that starts the composition of a notification is now available on the Inbox page, making it even more convenient to create notifications.

### Hard Bounce Emails

Hard bounce emails (emails that cannot be delivered due to permanent reasons, such as an incorrect domain name or invalid email address) are now identified as such on a person’s profile.

This information is visible to that person, as well as their administrators, and must be corrected for them to receive email notifications.

**Note:** If the hard bounce is on a primary email address, the account may be invalid because that address is required to create an account. In this case, you need to create a new account for that person.

### Enhancements and Resolutions

Various client-specific enhancements were completed.