

## CORES HAN 1.8 Release Notes

These notes describe highlights of the CORES HAN 1.8 release scheduled for Thursday, January 13, 2022. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Account Filtering

Two new filters were added to help you locate and resolve issues on people's accounts.

- Using the Contact Issues filter, you can search for people that are not receiving email or text communications due to a bounced email or lack of text messaging consent. Depending on the situation, you can update the email address, mark the account inactive, or reach out to the contact, requesting that they update their information.
- With the Organization Affiliation filter, you can quickly find people that are unaffiliated with any of the organizations in your CORES HAN solution. Identifying these people allows you to notify organization administrators about pending memberships or contact the person to offer assistance with completing their registration.

### Organization Selection

Now, when creating a group, filtering accounts, or sharing templates, you can select all levels of an organization with one click. Then, you can adjust your selection to include or exclude the parent and various child organizations and proceed to enact the appropriate function.

### Notification Forwarding Separator

When configured for your organization, forwarded notifications can automatically include a separator (with or without text) that offsets the original message from any additional comments.

### State and County Lists

State and county lists on account profiles have been updated to remove duplicate entries and add options for Puerto Rico, Guam, the US Virgin Islands, the Northern Mariana Islands, and American Samoa.

### Enhancements and Resolutions

Various client-specific enhancements were completed.