

CORES HAN 5.5 Release Notes

These notes describe highlights of the CORES HAN 5.5 release scheduled for Tuesday, April 18, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

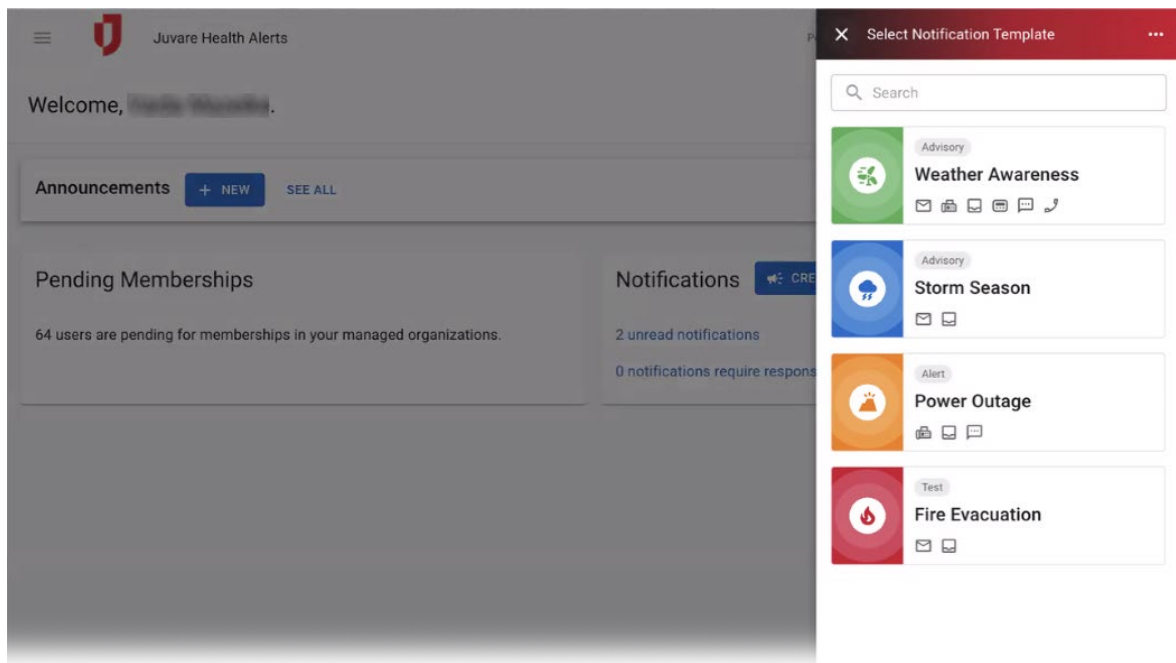
Enhanced User Experience

Now providing a more cohesive experience, the new banner across the top of your CORES HAN solution not only adds color to help you distinguish pages at a glance but also offsets page titles, summaries, and other details.

The new navigation menu expands and contracts along the left, offering one-click access to sections and pages in your solution while at the same time creating a more significant visual workspace to manage accounts, send notifications, and complete other critical tasks in your CORES HAN solution.

Quick Notifications

- When you need to act fast, notifications can be sent directly from the homepage with only a few clicks. Using the red Quick Notification button on the lower right, the Quick Notification Templates panel slides out for immediate access to the templates you use most. Simply select a template, which opens with prepopulated information that you can add, edit, or delete before sending.

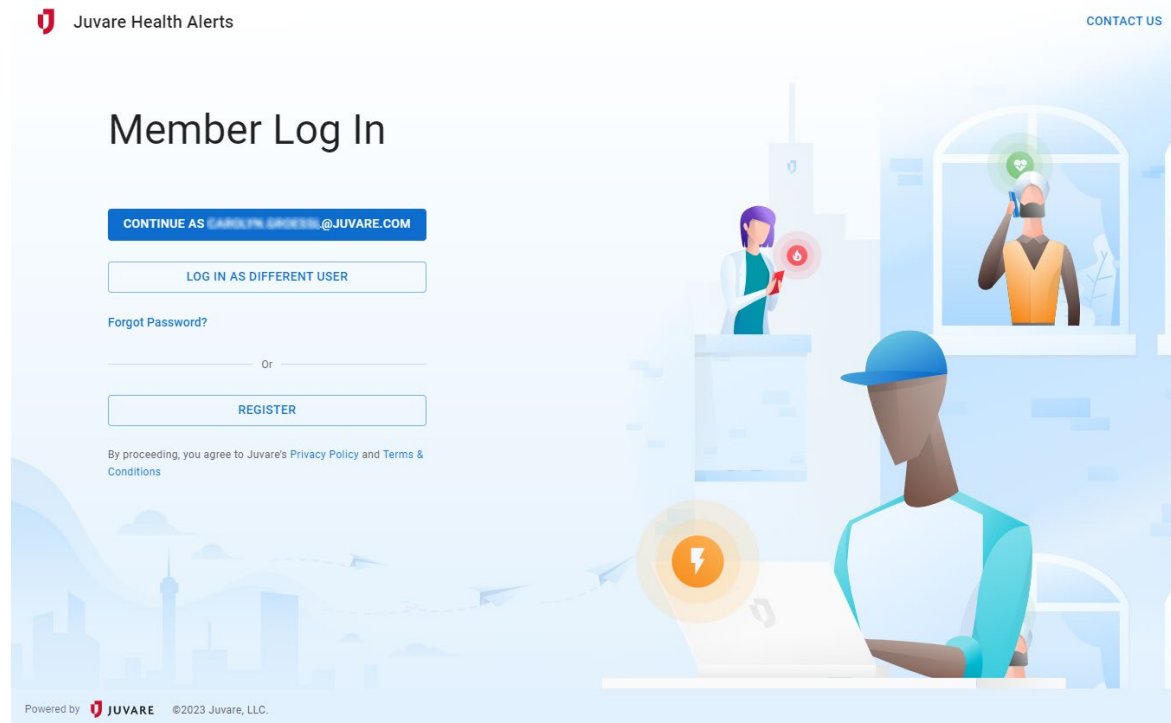


- Now, on the Templates page, you can identify templates you created or have permission to use and pin them to the Quick Notification Templates panel. These templates are then available through the Quick Notification button on the homepage, offering fast access to important messaging.

- A search bar was added to the top of the Templates page and the Quick Notification Templates panel, helping you locate the appropriate template as fast as possible.
- When creating and editing templates, you can now select colors and icons associated with templates on the Quick Notification Templates panel. These visual cues can be assigned according to notification type, subject, delivery method, or anything that helps you differentiate and distinguish templates.

Customizable Login Page

CORES HAN now offers a customizable login page that allows you to define the name, logo, welcome text, Privacy Policy, Terms of Service, and FAQs that people see when registering and logging in to your solution. With full access to these settings, your Client Administrator can easily update your login page whenever needed. Also, this page is tablet- and mobile-friendly to ensure responsive access from any device.



Custom Fields on Account Profiles

Custom fields allow you to add unique information (for example, organization departments or whether a PIN has been assigned) to account profiles. This information then appears on all accounts in your solution and can be included on the Accounts List for sorting, as an account filter, and to create filter-based groups.

Region Classifier

The region classifier was introduced, allowing you to associate counties with specific regions or coalitions. Afterward, when the county is entered on an account profile, the account is then automatically assigned to the appropriate region and can be filtered accordingly.