

## CORES HAN 5.9 Release Notes

These notes describe highlights of the CORES HAN 5.9 release scheduled for Tuesday, September 12, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Organization Naming

The names of child organizations can now duplicate each other when they belong to different parent organizations. For example, both organizations A and B can have a child organization named Human Resources. You cannot, however, duplicate organization names at the parent level or within an organization.

### Email Addresses

Your *Account Email* is no longer automatically used as the email address for health alerts; it is only used for system notices. Now, on your profile in the *Account* area, you are also asked to provide a *Contact Email*, which is designated exclusively for health alert notifications. If you do not enter a *Contact Email*, you will not receive health alerts by email.

As we transition to two separate email addresses, the email address entered as your *Account Email* will be used to populate the *Contact Email* for current users. If you do not wish to use this email address for notifications, simply edit or delete that address from the *Contact Email* field.

### Text Messaging Consent

If you send text messages to users, your organization can now sign a waiver to bypass individual consent requirements. Please contact your Client Success Manager (CSM) for more information about this feature.

### Resolutions

An issue that caused the account completion score to be calculated incorrectly was resolved.