

Crisis Track® 4.4 Release Notes

These notes describe highlights of the Crisis Track 4.4 release scheduled for Sunday, February 5, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

View a Closed Incident

On the Administrative Functions page in the Incident module, Administrators and Administrators (No Payroll) can now view closed incidents in read-only mode.

Call Center Module

Now, when capturing information about non-emergency calls in your Emergency Operations Center (EOC), the new Call Center Module streamlines data entry with quick access to key forms.

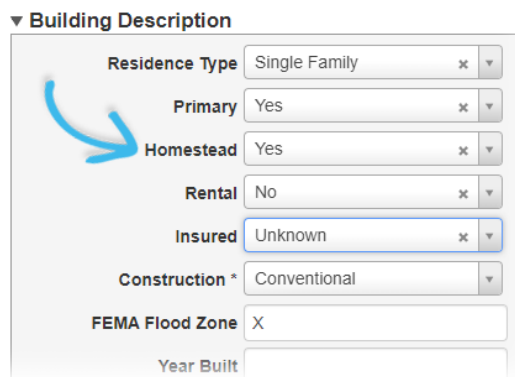
Form and Report Updates

In the Documents module, exporting forms was updated with:

- Instructions on the Incident Command System (ICS) forms, and
- Inclusion of the ICS 213 and ICS 213 RR, Debris Collection Summary, Load and Disposal, and Federal Highway Administration (FHWA) documents

Tax Assessment Homestead Exemption Data

On the damage assessment form for an Individual Assistance resident, where available in tax records, Crisis Track now uses the homestead exemption data entity to populate the Primary Residence variable.



▼ Building Description

Residence Type	Single Family	x	▼
Primary	Yes	x	▼
Homestead	Yes	x	▼
Rental	No	x	▼
Insured	Unknown	x	▼
Construction *	Conventional		▼
FEMA Flood Zone	X		
Year Built			

Import Multipart Polygons as Shapefiles

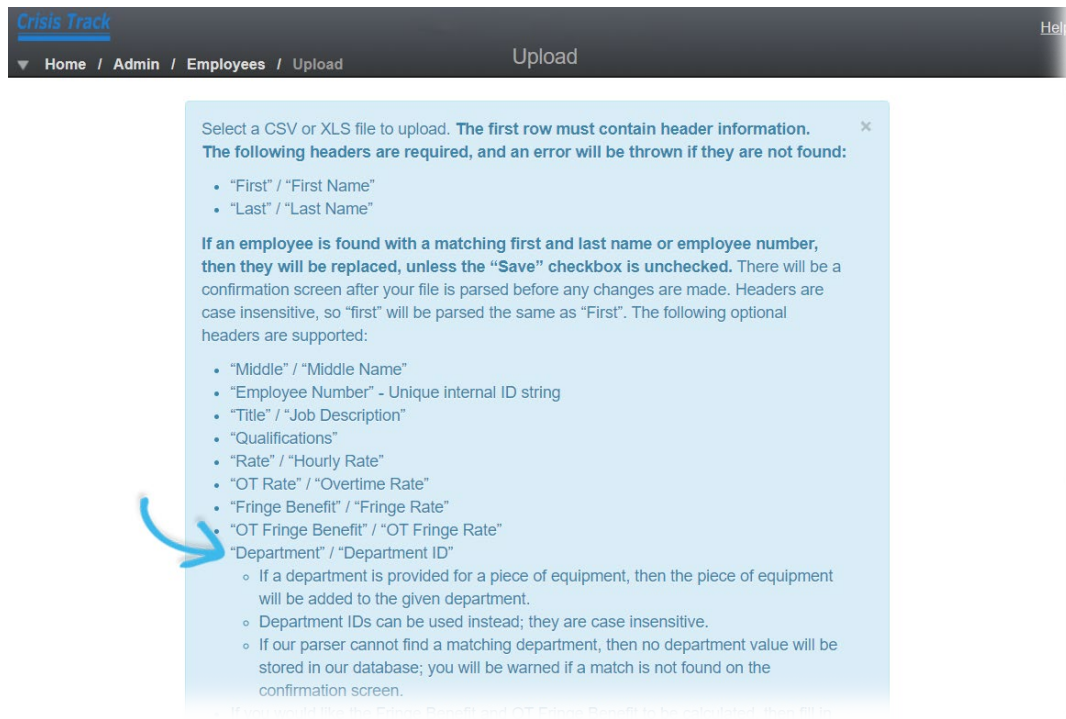
Multipart polygons, which group two or more noncontiguous polygons, can now be imported as shapefiles for task areas, preconfigured task areas, jurisdictional boundaries, and areas of concern.

Enhanced Data Export Options

In the Resources module, you can now export the Teams table as a spreadsheet. Additionally, Task Areas and Areas of Concern can be exported as Shapefiles.

Improved Data Imports

When uploading employee data with Excel (XLS) or comma-separated values (CSV) files, the data importer now recognizes the column headers Department and Department ID.



Further, you can now upload a shapefile to define Task Areas boundaries.

Preconfigured Task Enhancements

Now, you can select a group of preconfigured tasks and assign structures to a preconfigured task upon upload.

Resolutions

- When using the Incident Creation wizard, an issue that generated multiple incidents was resolved.
- In the Incident Photos section, an issue that prevented the export of time-stamped photos was resolved.
- The Damage Assessment map settings were improved to ensure color differences are noticeable by individuals with various forms of color vision deficiency.
- When uploading photos through the mobile application, data-syncing checks were improved.