

Crisis Track® 4.5 Release Notes

These notes describe highlights of the Crisis Track 4.5 release that took place on Saturday, June 3, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

URL Update

The Uniform Resource Locator (URL) for the Crisis Track website and the solution were updated. For more information about the solution, go to <https://crisistrack.juvare.com/>. To log in to the solution, go to <https://crisistrack.juvare.com/ctc2/login.jsp>. We recommend that you and your users update your Crisis Track bookmark to streamline the login process. The Crisis Track mobile app was also updated.

Important: You must upgrade the mobile app to the latest version.

Help Center Upgrade

The Crisis Track Help Center, launched from the Help link on the upper right, was upgraded to simplify how you search, locate, and print information. Offering technical documentation, release notes, support details, and more, the Help Center is available 24/7/365 to ensure you have access to the information you need when you need it.

