

Crisis Track® 4.6 Release Notes

These notes describe highlights of the Crisis Track 4.6 release, which occurred between Monday, October 23, and Wednesday, October 25, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

Juvare Login Services

Crisis Track now supports Juvare Login Services, allowing you to log in to the solution with the same credentials used for other Juvare solutions (such as WebEOC) and take advantage of Single Sign-On (SSO) and Multi-Factor Authentication (MFA).

WebEOC Integration

The WebEOC integration was enhanced, allowing you to send data to more WebEOC boards. For example, damage assessments in Crisis Track can now be sent to the WebEOC Damage Assessment board, and resource requests in Crisis Track can now be sent to the WebEOC Resource Request board.

Mobile App

With the following updates to the mobile app, please check to make sure you are using Crisis Track 4.6 on your mobile device.

- A Help button was added that provides descriptions of the Federal Emergency Management Agency (FEMA) damage categories.
- Overall user experience and performance related to photos were improved.

Incident Management

The incident management experience for state administrators was improved, granting states the ability to edit incident names and close incidents for county accounts.

Charts and Tables

Summary tables in the Charts and Tables module were updated to automatically perform preliminary damage assessment validations. Summaries are available by applicant and county, and you can drill down to access details about the site assessments that contribute to summary totals.

Area of Concern Address Export

After defining an Area of Concern in the Footprints module, you can now export a table of potentially affected addresses that can be used in conjunction with notification systems or other response-related activities.

Performance

Compression of and streaming for large amounts of data were added to improve the console performance, providing noticeable improvements when first logging into incidents with a large number of entries.