

EMResource® 4.16 Release Notes

These notes describe highlights of the EMResource 4.16 release scheduled for Wednesday, November 1, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

Enhancements and Resolutions

Many of these enhancements are the result of client requests through the <u>Juvare Ideas</u> portal. Please visit the portal to enter your ideas or vote on and discuss the ideas entered by other clients.

- As a Client Administrator, when updating the Region Contact page, you now have an additional 2000 characters in the Region Notes field to add information about internal resources such as contact details, procedural requirements, and new account application links.
- As a Client Administrator, when making bulk changes to user accounts, you can add comments, such as the date an account was activated or deactivated, by whom, and why, which are only visible to administrators.
- On the Resource Detail View, the list of user accounts now includes email addresses to help you sort, filter, and locate people based on their email addresses.
- On event management pages, you can now choose to start, update, or end events silently, meaning no notifications will be sent from EMResource for the event.
- If an address was entered for an event, it will now appear in the Location section on the Event Detail Report.
- When starting an event for which an address has been provided, the Event Start email notification now includes the address.
- The Include Resource List checkbox was added to the Event Detail Report, allowing you to run the report with or without the list of resources. Sometimes, you may find it easier to run the report without the list to focus on data analysis.
- Address fields on the Resource Detail Report were separated into different columns.
- On the Notification Summary Report and Notification Report, a new system filter by notification type allows administrators to search for and identify users who receive the monthly account update reminder emails.
- The subject of notifications is now included in the Notifications Report.
- Administrators with the Setup Status Type right can now edit the Status Type and add a Standard Status Type. To change an already mapped Standard Status Type, please call the Juvare Support Center for assistance.
- Some words related to the Catchment Area feature, including "forced open by," "trigger," and "lockout" were changed to better convey the idea that areas are activated for a specific period of time.



 In the Setup User List, the Authentication Provider field is no longer displayed because all users now authenticate through Juvare Login Services.